

**IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER**  
**McAlester PWA Did Not Meet Treatment and Monitoring Requirements**

Our water system recently violated drinking water requirement. Although this was not an emergency and does not require you to take immediate action, as our customers, you have the right to know what happened, what you should do and what is being done to correct the situation.

We routinely monitor your water for disinfectant residual (free chlorine) at the point of entry to the distribution system and the distribution system. This tells us whether we are effectively disinfecting the water supply and preventing the growth of organisms.

- During the month of July 2018, twenty-six (26) chlorine residual samples in the distribution system were less than the standard of 0.2 mg/L.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards.

- During the month of July 2018 we missed twenty-six (26) chlorine residual samples in the distribution system and, therefore, cannot be sure of the quality of your drinking water during this time.

**WHAT SHOULD I DO?**

There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking the water. General guidelines on ways to lessen the risk of infection by microbes are available from EPA's Safe Drinking Water Hotline at 1-800-426-4791.

**WHAT DOES THIS MEAN?**

This is not an emergency. If it had been, you would have been notified within 24 hours. *Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.* These symptoms are not only caused by organisms in drinking water. If you experience any of these symptoms and they persist, you may want to seek medical advice

**WHAT HAPPENED? WHAT IS BEING DONE? WHEN WILL THE VIOLATION BE RESOLVED?**

Inframark had an operator that collected the daily distribution chlorine residuals. The operator was terminated for violations of company policies. The project manager at the time did not realize the operators were not going out to collect the daily samples until the Monthly Operational Report (MOR) was reviewed. The only viable samples collected were the residuals collected with the Bac-T samples.

Inframark has trained all operators on sample collection to ensure this will not happen again.

For further information contact: Pete Stasiak, City Manager at 918-423-9300 ext. 4933

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by McAlester PWA.

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Signed: \_\_\_\_\_